

Limited Warranty

TAM Skylights residential glass skylights are warranted against defects in material and workmanship for one hundred and twenty months (10 years), and sixty months (5 years) for commercial glass and acrylic dome skylights.

TAM Skylights acrylic dome skylights with 5 sides or more are warrantied against defects in material and workmanship for 24 months (2 years)

TAM Skylights electric skylight motors are warrantied against defects for twelve months (1 year) from the date of purchase.

This warranty is valid provided the skylights(s) are installed following TAM Industries, Inc. instructions. Liability of TAM Industries, Inc. is limited to the original roofing structure and original purchaser and is not transferable. Under all circumstances, TAM Industries, Inc. shall not be responsible for any incidental or consequential damages and incidental expenses such as shipping, installation, removal, and other related costs. We will either repair or replace the defective skylight(s) at our option at no charge to the customer. TAM Industries, Inc. is not responsible for damage to the skylight(s) resulting from acts of conditions not within the control of TAM Industries, Inc. including but not limited to incidents such as acts of nature, civil strife, and disobedience, political commotion, war, etc. This warranty does not cover damages caused by spontaneous bursting of tempered safety glass. This warranty is also voided if the purchaser misuses the skylight or makes any material alterations to the structure of the finished product.

To make a claim, present the original sales receipt and other proof of purchase along with a written description of the problem involved to your supplier or TAM Industries, Inc. Once the factory approves the claim, the defective skylight(s) must be returned or shipped freight prepaid by the claimant to TAM Industries, Inc. for repair or replacement.